

# Library to You: Services for Homebound Patrons

Offered in conjunction with Marigold Library System, Library to You (L2U) is a **free** mail service offered to patrons who face physical and geographic barriers to reaching their local library. Patrons who are able to access a public library should be encouraged to do so.

## How It Works

Patrons who wish to sign up for the L2U service should have a valid library card, which can be obtained by visiting their local public library. At this time, they can also fill out an application form for the service. Patrons who are unable to visit their local library should call 1-866-529-0550 (extension 107) or email [l2u@shortgrass.ca](mailto:l2u@shortgrass.ca) for information and/or to register.

Once registered, L2U users will receive two catalogues per year of items available for borrowing. A valid library card also enables these patrons to make use of the regular online catalogue (Bibliocommons) and library e-Resources, including eBooks and eAudiobooks.

Patrons who wish to order physical materials can have up to 5 items mailed to them at a time. If an item is not available at the time of shipment, it will be left out of the order and must be re-requested again. However, if a patron indicates that substitutions are acceptable by listing alternate items, these may be sent instead.

Items are shipped to patrons' mailing address in a returnable mail bag with prepaid return labels so they can be sent back to Shortgrass free of charge.

There is no limit to the number of times a patron can request materials.

Patrons who sign up for ME Libraries are also able to use their card to participate in reciprocal borrowing with other Alberta libraries. (For more information on ME Libraries and reciprocal borrowing, please see the Reciprocal Borrowing section of this manual.)